

IPTV FAQ

1. What is IPTV?

IPTV refers to a TV connection that has capacity to transmit all broadcast channels, Movies on Demand, Customer Live Request etc. through existing telephone line in the form of IP packets to and fro customer TV to content server.

2. What is Content Server?

Content Server is a server located at BSNL, Kolkata, which store all, broadcast channels, Movies, Music, Customer Request etc. and send video streaming to customer TV.

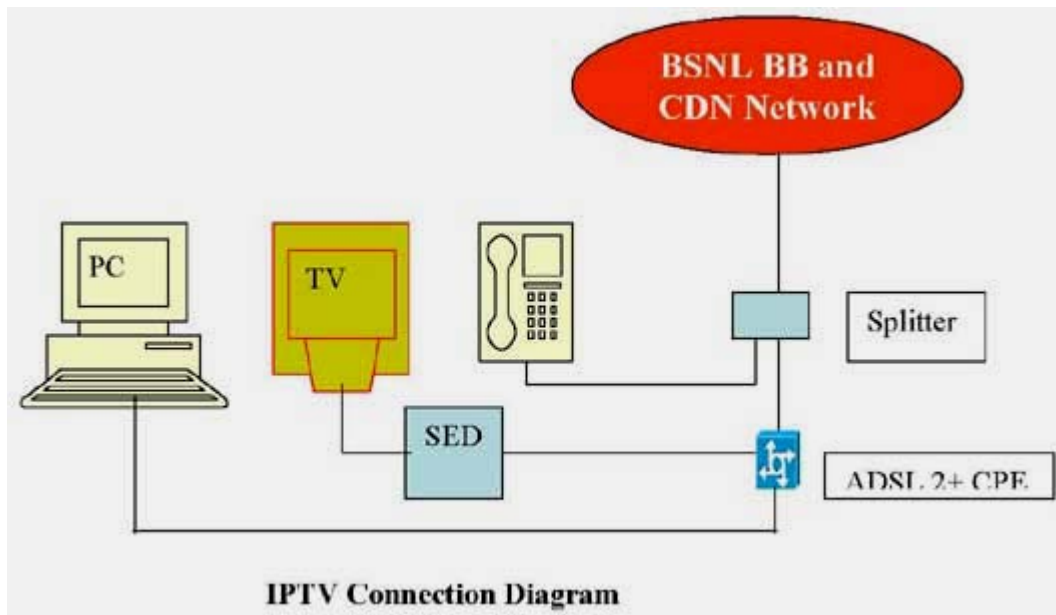
3. How does IPTV work?

The customer telephone line will be connected to ADSL2+ CPE through splitter. From CPE one Ethernet cable will go to PC for Internet and another Ethernet cable will go to the Smart Electronics Device. The output of Smart Electronics Device will be connected to your TV.

4. What is Smart Electronics Device (SED)?

The Smart Electronics Device (SED) is an electronic gadget, which contain all feature of Set Top Box and other advance features required for customer live interaction. e.g. video conferencing, Movie rewind, fast forward, stop movie etc.

5. How IPTV connect?



6. Do TV, Internet and phone work simultaneously?

Yes, all can work simultaneously without any interference.

7. Is broadband connection compulsory to avail IPTV?

The BSNL Telephone Line is must, but broadband connection is not mandatory.

8. What is minimum bandwidth required for IPTV?

The minimum bandwidth required is 4 Mbps per channel

□ **9. What are the benefits of IPTV over normal cable/ Dish TV?**

- Time Shift TV: enable stores feature and store any Broad cast and can be seen at any convenient time of the customer
- All Broad cast channel/live events (free as well as pay channel)
- Video on demand (see any movies as per your choice)
- Video Conferencing
- Personalize advertisement and greetings
- DVD quality picture and sound
- On line training and video class
- Alert message for favorites program- SMS alert and many more...

10. What kind of TV required?

All normal TV as well as TV on latest technology.

11. When the connection will be available?

The service will be launched in Kolkata city very soon.

12. What will be the tariff?

The tariff will be attractive and affordable. It will be announced along with the Launching of service.