

# Template for Multi Play Broadband Customer

**Service User Id:** This is your login Id. It also known as Dataone user Id. It is used for accessing the Broad band service. In other words it is used for connecting the broad band.

**Portal User Id:** It is used for changing the password of service id and portal id. It is also used for viewing customer usages details.

**E-mail Id:** This is Customer E-mail Id.

**To change Password of Broadband Service ID (DATAONE USER ID), Password of Portal Id and View Usages Record :**

- 1) Connect to Broad Band and Go to website [www.data.bsnl.in](http://www.data.bsnl.in).
- 2) Click on “Broad band customers please click here to login”.
- 3) Broad band account management site will be opened.
- 4) Enter portal id and portal password and click to login.

*Note: If the page does not open, follow the instruction given at bottom of the page and do accordingly*

- 5) The link for View usages, Change portal password and Change Broad band password will appear.
- 6) Click on appropriate link
- 7) In view Usages, Click at Billed Usages / Un Billed Usages.
- 8) To Reset portal password and service user ID (BB User Id) password – Click on the appropriate link and follow the instructions.

## **For log in ID E-mail**

- i.) Go to website [www.data.bsnl.in](http://www.data.bsnl.in) and click e-mail. Login using e-mail ID and Password.
- ii) Go to setting and click general for change of e-mail Password.

For Outlook Express the SMTP and POP3 server are given below:

For SMTP - smtp.bsnl.in

For POP3 - pop.bsnl.in \*

( \* For customers whose mail id is “xxxx@bsnl.in” )

## **Tariff for Broadband Home Combo Plans**

Particulars	Tariff in Rs.	
	Home 500 C	Home 500 C+
Bandwidth (wherever technically feasible)	256 KbpsUp to 2 Mbps	256 KbpsUp to 2 Mbps
Monthly Charges (Rs)	500	600
Annual Payment Option to Customers (Rs)	5000	6000
SU / MU	SU	SU
Download/ Upload Limit (GB)	1.5 GB	2.5 GB
Additional Usage Charges/MB Beyond free download/upload limit (Rs)	0.80	0.80
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB
Fixed Monthly Charges for Telephone (Rs)	Nil	Nil
Free Calls	175	50
Call Charges Beyond free call limits	As per One India	As per One India
Security Deposit	One month charges	One month charges
Night Unlimited (0200 - 0800 Hrs)	Available	Available
Minimum Hire Period	Three Months	Three Months

All other terms and conditions shall remain same.