

FAQ-ACL WIRELESS LTD.

1. Where do I get the service from?

Ans. This service can be availed from any of the authorised outlet of ACL Wireless Ltd. The details of the outlets are uploaded in the official Website of Calcutta Telephones. For details of area wise retailer you may call at **9432641864 /943375999**

2. Is this service officially authorised by BSNL?

Ans. The CBPCT/CBPCT-LL service is officially authorised by BSNL and has been implemented for the convenience of subscribers of both post paid mobile and landline Bills. Subscribers can visit any of their nearest outlet and avail this service anytime from anywhere.

3. Is this service available both for landline Bill Payment and Mobile bill Payment?

Ans. Yes. This service can be availed for postpaid Bill Payment of both Mobile and landline connections of BSNL.

4. Can part payment be paid through this System?

Ans. No, exact payment has to be made for Landline connections. However for mobile connections excess payment will also be accepted which will be carried forward and adjusted with the subsequent months bill.

5. What is the System of Payment acknowledgement?

Ans. The retailer will give a receipt which will have a unique transaction id. This transaction id will help track the details of the payment for customer redressal. However for postpaid mobile connection the subscribers will also receive an instant sms from ACL server confirming the payment.

6. Is there any helpline No. for customer redressal?

Ans. Yes. The helpline no is 9433795999. The BSNL call centre no 9433024365 can also be contacted for any queries on CBP bill payment for mobile post paid service.

7. Where do I contact for dealership of CBPCT Service for BSNL Postpaid mobile and Landline Bill Payment?

Ans. You may contact Mr Jayant Sinha at 9432641864 or visit ACL Wireless Ltd Office at 8th Floor(South), Kankaria Estate, 6, Little Russell Street, Kolkata – 700 071

8. Can I have the Distributors Name ,Addresses and Mobile Nos of CBPCT Service for BSNL Postpaid mobile and Landline Bill Payment?

Ans.Yes. The list is given below:

| Distributors Name | Address | Mobile Number |
|------------------------------|---|----------------------|
| Linkman Telecom Centre | 40, Dumdum Road, Kolkata-74 | 9433305550 |
| Tirupati Communication | DB-12 Baguihati, Deshbandhu Nagar, Kolkata-700007 | 9874484755 |
| Kapil Biswas | 162, Jessore Road kolkata-700074 | 9339472775 |
| Akash Enterprise | 206, M.B. Road, Kolkata - 700049 | 9432289988 |
| Communication Service Centre | Mall Road | 9433333123 |
| Samarendu Brama | Durganager | 9433771166 |
| Sugata Chanda | Paikpara | 9433567317 |
| Susma Telecom | Dum Dum Central jail More | 9477452947 |
| Tarakanath Communication | Dum Dum Cantonment | 9433579032 |
| Padyabati | Rajarhat | 9433585580 |
| Park P.C.O. | 2,Kabi Mukunda Das Road. Kolkata-700065 | 9038417020 |
| Peramed | Naranpur Battala, P.o- Rajarhat Gopalpur Kolkata-700136 | 9433343483 |
| Rajlaxmi Telecom | Rajarhat, Dasodrone, Kolkata-700136 | 9433585543 |
| Rajlaxmi Telecom | Dasodrone, Rajarhat Road, Kolkata-700136 | 9433585543 |
| Sakal Sandhya | 27, Vidyasagar Road, rabindra nagar, Kolkata-700065 | 9432489524 |
| Sky Communication | 181, Tagharia, Rajarhat road kolkata-700157 | 9830836112 |
| Sova Cake Corner | Nimta | 9433585686 |
| Subhabrata Paul | 7A, Bhupen Bose Avenue, Kolkata | 9836471260 |
| Tele Linke | 2, New Road Baguihati, Deshbandhu Nagar Kolkata-700059 | 9830232502 |
| Varad Stores | Koyala Vehar, Shop No-11/4, VIP Road Kolkata-700052 | 9830136409 |
| Video Point | EB-22Baguhati bazar Kolkata-700059 | 9836226072 |
| World Link | 11 R.B.C Road Kolkata-700028 | 9830547483 |

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| Arkos & Crafts | P-141, Kalindi Vatika Market, Block -B Kolkata74 | 9477453116 |
| Vishals | 18,Mukta Ram Babu Street | 9331022867 |
| A.B.Telecom | KC658-Block,Sec -III,Salt Lake Kolkata -700098 | 9230833901 |
| ARIHANT | 72, COTTON STREET KOLKATA - 700007, 1ST FLOOR | 9331001382 |
| Alpha Bita Gama | CE-363,Salt Lake Kolkata -700064 | 9831588120 |
| Anustup | B-7,Labony Estate,Salt Lake Kolkata -700064 | 9831247180 |
| B.P.Traders | 236A,Vivekanand Road Kolkata - 700006 | 9831039590 |
| Chandana Enterprises | P-129,CIT Road | 9831045575 |
| Chandrani | BH 7,Sec-2,Salt Lake kol -91 | 9831005848 |
| DEEPAK CHANDRA SEN | 19/1,BAIRAGI PARA LANE SALKIYA HOWRAH -711106 | 9433546207 |
| DIPAK CH SEN | 19/1,BAIRAGIPARA LANE SALKIYA HOWRAH -711106 | 9433546207 |
| INDU GUPTA | 17, BAGMARI LANE, BL - 13 FLAT NO - 6 KOLKATA - 700054 | 9831212942 |
| J M D | 25/8A, KAKURGACHI ROAD KOLKATA - 700054 | 9836038365 |
| Jai Mata Di | 23/3/D,Shib Krishna Daw lane Kolkata -700054 | 9831588136 |
| K.M.Agency | DA24,Salt Lake Kolkata -64 | 9830506151 |
| KUNTAL SAMANTA | 145, GHATAK ROAD,PO - KANCHRAPARA, 24(N) PIN -743145 | 9230843836 |
| Krishna Communication | 3/3A,Beliaghata Main Road Kolkata - 700085 | 9830062041 |
| Let's Talk | 132/5,Beliaghata Main Road Kolkata -10 | 9088415190 |
| MAHESH SHANKAR AGARWAL | B-14,GARDEN REACH ROAD KOLKATA -700024 | 9830087415 |

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| MEGHANA TELECOM | 180B, C R AVENUE KOLKATA - 700007 | 9830153740 |
| MRIDHA FURNITURE | 292, DUTTABAD ROAD KOLKATA - 700064 | 9831222608 |
| Maa Annapurna Bhandar | 98/2/1A,Dr.Suresh Ch.Banerjee Kolkata -10 | 9874156454 |
| Maa Annapurna Ent (Gayen) | 187,Kamrabad,Sonarpur, kolkata - 150 | 9331649931 |
| Maa Mira Electrical | 17/2D,Beliaghata Main Road Kolkata -10 | 9874186484 |
| Maa annapurna Veriety | AE Market Stall no-44 Salt lake,kolkata -700064 | 9836133788 |
| NEW SANJOG | GARIA, BOALIA KOLKATA - 700084 | 9836156086 |
| New SNCL | EC Local Market,shop no.-26,Salt Lake City,Sec -1,Kolkata -64 | 9830595789 |
| PICK UP ELECTRONICS | 9-142, C. I. T ROAD KOLKATA - 700010 | 9831052107 |
| PRADEEP KR SANGANERIA | 8, NAYA PATTY ROAD, BL - A FLAT NO - 23, KOLKATA - 700055 | 9831553552 |
| PROBIR CHOWDHURY | 61/17/2,MAHESH BARICK LANE -20 NARKELDANGA ,KOL -11 | 9339823378 |
| PROCHESTA | IC-BLOCK,SALT LAKE KOLKATA - 700091 | 9830732426 |
| PROSENJIT | 109/1 NARKELDANGA NORTH ROAD KOLKATA - 700054 | 9831046153 |
| RICTOR BHOWMICK | BISWASPARA 8 SONARPUR SOUTH 24 PGS, KOLKATA - 700150 | 9477477774 |
| Radhika | 119,Vivekananda Road,Kolkata - 700006 | 9051935613 |
| Rasa Telecom | 86/1,K.G.Bose Sarani Kolkata - 700085 | 9830439868 |
| Rim Raj | IA,Market,Shop no-46,Sec -3 Salt Lake,KOLkata -700097 | 9836225979 |

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| S.R.Mahendra | 64,Manicktalla Main Road Kolkata - 700054 | 9830093334 |
| SAI XEROX | 1/1 GRISH VIDYA RATAN LANE KOLKATA - 700009 | 9432463851 |
| SUFI MD NESAR AHMED | 4, SUHRAWARDY AVENUE KOLKATA - 17 | 9831587728 |
| SUNIL JHUNJHUNWALA | DC 50, NARAYANTALA (W) KOLKATA | 9477608527 |
| SUSANTA MAITY | 48, KUSTIA ROAD KOLKATA - 700039 | 9831245075 |
| Samanta Telecom(Linkage) | CJ5,Salt Lake,Sec -III Kolkata -91 | 9883559061 |
| Sur Sathi | C.A Market,Sec -1,Shop no-1,Salt Lake,Kolkata -700064 | 9831256250 |
| Tikli Pan Shop | 265,salt lake,blk -AF,bidhan nagar | 9830958717 |
| Turant | 83/1,B.M Road Kolkata -10 | 9830176337 |
| Wrong | 262,Duttabad Road Kolkata -700064 | 9831222608 |
| Wrong | UTTAR PARA, 8 SONAR SOUTH 24 PARGS, KOLKATA - 700150 | 9331649931 |
| ZENITH | VILL: LEBEBAGAN, P.O: JIAGANJ DIST - MURSHIDABAD | 9732919809 |
| M.k Enterprises | 700, Jessore Road, Kolkata-700028 | 9432122000 |
| Basu Deb Ghosh | 233, Beni Master Lane , kolkata - 700061 | 9432408750 |
| Tarakanath Dutta | Peara Bagan, P.o- Chinsurah Dist- Hooghly-712103 | 9433906565 |
| Biplabdeep | 83/28 Dum-Dum Troad kolkata-74 | 9433777440 |
| Agarwals | P-48, C.I.T. Road, kolkatta | 9432217007 |
| CyberDyne (P) Ltd | 5/10, Podder nager kolkatta - 700068 | 9831423450 |
| Dey Enterprise | 75, Dum-Dum Road Shop No-16 Kolkata - 700074 | 9433008870 |
| Maa Batai Durabash | 361/2, G.T. Road, Bataitala, Howrah - 711103 | 9433008870 |

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| Rohini Telecom | 62/1, S.K.B. Sarani, Kolkatta-30 | 9432485184 |
| Shiva & Son's | 22, Motilal Coloni, Airport, kolkatta-81 | 9477441298 |
| Shree Shyam Sales | 11 J Kabitirtha sarani kidderporer kolkatta -700023 | 9830174064 |
| The Travellers | Shop No-9 AE Market Salt Lake kolkatta- 64 | 9433340214 |
| Sarkar Enterprise | Belgharia | 9831309787 |
| Goutam Dutta | Chinsurah Hooghly-712101 | 9433247768 |
| A. Dutta | Chinsurah Hooghly-712101 | 9433247767 |
| Prasanjit Dutta | Chinsurah Hooghly-712101 | 9433906570 |
| Pradeep Ganguly | Chinsurah Hooghly-712101 | 9433247721 |
| Srima Digital | 26/5A Northern Avenue, Kolkatta-30 | 9477441308 |
| Sambit Basu | C/o Shisheswari Medical, Narayanpur, Deepshika, R-Gopalpur kolkatta-136 | 9883456195 |
| New Café | 107, Forshore Road Shibpur Howrah - 711102 | 9804107107 |
| Ppremier Nirman Private Limited | Regd. Office - 11 Satyen Dutta Road, Sarat Bose Road P.o-kolkatta-700029 | 9432914778 |
| Manush Munerjee | Chinsurah Hooghly-712101 | 9433247753 |
| Fair Child | Naranpur Battala, P.o- Rajarhat Gopalpur Kolkata-700136 | 9432237816 |
| Pnpl_uttarpara | Premioer Nirman Private Limited Uttarpara - Hooghly | 9432914778 |
| S.P Udyog | 3 No Fidder Road, Royal Plaza Building, Kokkatta-7000056 | 9230862926 |
| K.V. Kuriakose | 3A, K.N.Sen Road kolkatta-700042 | 9433080310 |
| I.T.N Pvt Ltd | Kamalalaya Centre, Ground Floor, Room No-G-1, 156A Lenin sarani kolkata- 700013 | 9433053886 |
| Dipa Chakrabarty | 83/2B, Dum-Dum Road , Kolkata-700074 | 9433774400 |
| Suprakash Paul | Batai tala, Howrah | 9330440135 |
| Shankar Roy | Kolkata | 9433250909 |
| Kajal Chakraborty | Hooghly | 9433093727 |

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| Mahadeb kar | 158/1Satin Sen Nagar New Barackpur kolkata-700133 | 943325324 |
| Abhijit Paul | 36 Kabi Nabin Sen Road, Kolkata - 700028 | 9432393218 |
| Commerce | No-2 Airport Gate op-Rajbari kolkata-81 | 9433079746 |
| Goutam Dutta | Peara Bagan, P.o- Chinsurah Dist- Hooghly-712103 | 9433247768 |
| Manush Munerjee | Mainadanga, Chuchura, Hooghly-712102 | 9433247753 |
| Tirupati Communication | 162, Jessore Road kolkata-700074 | 9339472775 |
| Partha Sarathi Ghosh | Barabazar, Chuchura -712101 | 9433906630 |
| Papiya Mukherjee | Bishalakshmitala J-L No.1 P S Bhadreshwar Dist - Hoog | |